

Charitable Resources Guide



Society of St. Vincent de Paul St. Elizabeth Ann Seton Conference

We at the St. Vincent de Paul society have as our mission to assist, spiritually and materially, people in need. We take as our inspiration and challenge the word of Jesus Christ in Matthew 25:35-36, "For I was hungry and you gave me food, I was thirsty and you gave me drink. I was a stranger and you welcome me, naked and you clothed me. I was ill and you comforted me, in prison and you visited me."

Our community is blessed to have many organizations striving to assist you. Yet it can still seem overwhelming to find the help you need, and some resources may not currently have the funds to help. It will require persistence on your part to contact various resources in the category you are pursuing.

Below is a category index to help you to quickly find resources to help with your needs. We pray you will find this Resource Guide to be as helpful to you as it has been for so many neighbors who have received assistance from these organizations.

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Quick-Ref	Quick reference for frequently needed services
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Food	(972) 578-5730
Rent, Utilities	(972) 727-9131
Rent, Utilities	(972) 422-1850
Utilities	(903) 813-3541
Food	(972) 596-0253
Rent	(214) 358-8700
Rent, Utilities	(972) 208-8150
Rent	(469) 467-6241

<h2>Advocacy</h2>	<p>General advocacy, including connecting to other organizations providing more specialized help</p>	
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Assistance Center of Collin County (ACCC)

To inform, guide, direct, and link Collin County individuals and families to appropriate human service resources. Services include information & referral, assistance for rent or utilities, financial education, homeless support services, and direction to other appropriate agencies for food, clothing, school supplies, etc.

How to Engage: Call Assistance Hotline
Assistance Hotline: (972) 422-1850
900 E. 18th Street, Plano, TX 75074
Call Center: Mon — Fri, 9am to 4pm
www.assistancecenter.org

Salvation Army – DFW

Caring for the poor. Feeding the hungry. Sheltering the homeless.
Clothing the naked. Loving the unlovable. Befriending the
friendless.

How to Engage: Call to discuss your needs.
Administrative HQ: (214) 637-8100
or (817) 344-1820
www.salvationarmydfw.org

Other Services Offered: Food/Meals, Clothing, Household Goods, Domestic Violence Program, ELS/GED Classes, Homeless Shelter, Employment Program, Financial Classes, School Supplies, Substance Abuse Program, Transportation Assistance



North Texas Food Bank – Application Assistance for SNAP, CHIP, TANF, Medicaid

NTFB Social Services Assistance Coordinators answer questions about the Supplemental Nutrition Assistance Program (SNAP, aka food stamps) application process and help clients complete and submit applications. NTFB's team also assists with applications for CHIP (Children's Health Insurance Program), TANF (Temporary Assistance for Needy Families) and Medicaid. Assistance is free to the applicants.

How to Engage: Call or email
(214) 330-1396
3677 Mapleshade Ln, Plano, TX 75075
Mon-Fri 8:30a-4:30p
Email: snap@ntfb.org
www.ntfb.org/learn-more/programs/snap

International Rescue Committee (IRC)

Assist various types of legal immigrants rebuild their lives in the U.S.
Help with food, housing, employment, medical care, education,
social services, immigration services, legal help, and more.

How to Engage: Call
(214)-461-9781
www.rescue.org/united-states/dallas-tx

Veterans Center of North Texas

Provides referral services to Veterans and their families by connecting them to qualified Service Providers. Referral services in these 10 service areas: benefits, education, employment, financial, health, housing, integration, legal, services, and transportation.

Other Services Offered: Support groups; Peer counseling/support; Independent living training; Social/Recreational activities; Computer lab

How to Engage: Call or email
(214) 600-2966
900 E Park Blvd Ste 170, Plano, TX 75074
Mon-Fri 9a-4:30p
Email: veterans@vcont.org
www.veteranscenterofnorthtexas.org



Unlocking Doors Re-entry Network

Partners with those released from prison to help them gain self-sufficiency in re-entering society.

How to Engage: Call or email
(972) 638-5600
Homeless Crisis Hotline: (888) 411-6802
Email: mdhainfo@mdhadallas.org
www.unlockingdoors.org

REACH of Plano

Our mission is to provide services for people with disabilities so they are able to lead self-directed lives, and to educate the general public about disability-related topics to promote a barrier free community.

Other Services Offered: Support groups; Peer counseling/support; Independent living training; Social/Recreational activities; Computer lab

How to Engage: Call or email
(214) 600-2966
Email: info@vcont.org
900 East Park Boulevard, Plano, TX 75074
www.vcont.org



Hope Restored Missions

Hope Restored Missions provides advocacy, guidance, and resource connections. Services include case management, housing referrals, job placement/training, dental care resources, computer lab, telephone access, emergency food referrals, food stamp program resources, hygiene products, medical care resources, emotional support, resources to obtain birth certificates/identification cards/Social Security Cards, educational assistance for GED and ESL, and a mail center for our clients without housing. All services are by appointment only.

How to Engage: Call
(214) 501-2181
Mon-Fri 10a-4p
www.hoperestoredmissions.org

Employment

Employment resources,
unemployment, training.



Texas Workforce Commission (TWC)

Administers unemployment benefits, and provides workforce support solutions such as child care, training/education, and literacy.

How to Engage: Apply online, call, or visit a local
TWC office (lookup at website below)
(800) 939-6631
www.twc.texas.gov

Texas Workforce Solutions

Job placement, training/education. Very large database of available job postings.

How to Engage: Apply online, call, or visit a local TWC office (address and phone number lookup at website below)
www.workintexas.com

Plano Day Labor Center

Short term / temporary labor with availability ranging from unskilled manual labor to specialties such as landscaping, restaurant work, cleaning and construction trades.

How to Engage: Visit or call
(972) 941-7060
805 Ozark Drive, Plano, 5074
Mon-Fri 6a - 1:30p, Sat 6a – 12 noon

My Possibilities

Vocational education for adults with intellectual and developmental disabilities throughout North Texas.

How to Engage: Call and/or visit for information
3601 Mapleshade Lane
Plano, TX 75075
469-241-9100
mypossibilities.org

ShiftSmart Partner

iOS and Android app to help match part-time workers with local open shifts. Good for earning a small amount of money in your spare time, but not a good source for consistent part time income.

How to Engage: Install the app on your device, register, search and sign up for shifts.
www.shiftsmart.co

Financial

Financial assistance, rent assistance, utilities assistance, cost cutting, budgeting, planning.



Comprehensive Energy Assistance Program (CEAP) and Weatherization Assistance Program (WAP)

Utility bill assistance, and Weatherization services. Community Services, Inc (CSI) funds administered for Collin county by the Texoma Council of Governments (Sherman).

How to Engage: Call + application
(903) 813-3541, or (903) 893-2161
www.tcog.com/energy-services

All Community Outreach

Mortgage and Rent assistance for Collin County residents who qualify. Utility assistance for Collin County residents using TXU, CoServ, Atmos, and others. Assistance with some medical costs.

Other Services Offered: Food Pantry, Financial coaching, Employment assistance, School supplies

How to Engage: Call
(972) 727-9131
801 E. Main St., Allen, TX 75002
www.acocares.org/need-help/#housing



Texas Utility Help

Texas Utility Help is a program that provides financial assistance to qualified low-income Texas households who need help to pay their utility bills. Eligible expenses include electricity, gas, propane, water, and wastewater.

How to Engage: Online form, or call for info
(855) 566-2057
Mon-Fri 8a-6p
www.texasutilityhelp.com

Plano Housing Assistance Programs

Various housing programs:

- Homeless Prevention: rent/mortgage & utility help.
- Rapid Rehousing: financial & other help to obtain housing.
- Housing Rehab & Emergency Repair: limited home repairs.

How to Engage: Call

(972) 208-8150

www.plano.gov/918/Housing-Rehabilitation-Program

www.plano.gov/910/Homeless-Services

North Dallas Shared Ministries

Provides assistance with rent and utilities, as well as food, medical, vision, and dental care.

Food, Medical, Dental care

How to Engage: Apply in-person or online.

(214) 358-8700

2875 Merrell Road, Dallas, TX 75229



Frisco Family Services

Provides emergency financial assistance for those experiencing a sudden financial crisis. Aid is typically limited to Frisco city and Frisco ISD boundaries, but they may make exceptions.

Advocacy, food pantry, resale store, educational programs

How to Engage: Call

(972) 335-9495

9111 Dogwood St., Frisco, TX 75033

friscofamilyservices.org



Under 1 Roof

Provides rent and utility assistance to qualified individuals.

Other Services Offered: permanent supportive housing for the homeless.

How to Engage: Call, or online forms

(214) 343-4000

5787 S. Hampton Rd #390, Dallas, TX 75232

www.under1roofdallas.org



Housing Help by John 3:16

Assistance is offered for various needs including rent and utilities. The Housing Help by John 3:16 intends to serve not only the basic physical needs of the most vulnerable members of our community, but is intended to be a Christian based program for spiritual and emotional support as well. **You must be referred by a church or other charity.**

How to Engage: Ask an advocate at a church or charity refer you to them.

www.housingbyjohn316.org

Guardian Angel Financial Assistance Ministry

Assistance is offered for a variety of concerns including utilities, a portion of rent and some medical expenses. A service of Our Lady of Angels Catholic church.

How to Engage: Call, or apply online

(469) 467-9669

ourladyofangels.com/guardian-angel-ministry

Loan Relief - SVdP Mini Loan Program (MLP)

The Society of St. Vincent de Paul offers a "Mini Loan Program" to either (A) convert your predatory payday or auto title loan into a low-interest loan that can be paid off over 12-months, or (B) give you a low interest emergency loan so you don't need a predatory loan. See the brochure at the end of this guide for more details, or call the number at right.

How to Engage: Call or Email

(469) 607-0909

Email: helpme@svdpdallas.org

svdpdallas.org/how-we-help/changing-lives/mini-loan

Federal Mobile Phone & Internet Assistance (Lifeline)

Lifeline is a federal program that helps with the monthly cost of phone and/or internet services. NOTE: ACP was a similar program, sometimes mentioned on these web sites, but has been closed.

For additional guidance, see these helpful 3rd party web sites:

- Internet Discounts - <https://www.cheapinternet.com>
- Cell Phones - <https://www.freegovernmentcellphones.net/states/texas-government-cell-phone-providers>

How to Engage: Apply on the web site, or on your local participating service provider's website

www.lifelinesupport.org

Financial Freedom Workshop

Money doesn't have to be stressful - equip yourself for financial freedom. Discover ways to stretch your dollars, get out of debt, and save money. Two 1-hr classes, hosted by St. Vincent de Paul of North Texas. No cost.

How to Engage: Call, email, or online application (214) 520-0650 x 124

Email: MLP@SVDPDallas.org

Modest Needs

Short-term financial assistance for individuals and families in temporary crisis who, because they are working and live just above the poverty level, are ineligible for most types of conventional social assistance but who (like many of us) are living one or two lost paychecks away from the kind of financial catastrophe that eventually leads to homelessness.

How to Engage: Call, email, or online application (844) 667-3776

Email: general.questions@modestneeds.org

www.modestneeds.org

Grand-Love

Programs, support, and financial assistance to help grandparents on a limited fixed income who are raising their grandchildren. Also offer scholarships, arts education, summer camps, and more.

How to Engage: Call and/or online application (469) 224-3355

grand-love.com

North Central Texas Area Agency on Aging (NCTAAA)

Assistance with utility bills to prevent shut-off and rent to prevent eviction. Can also purchase air conditioning units. Must meet their eligibility rules. Limited funding through TX Dept of Health & Human Services.

How to Engage: Call

(800) 272-3921

600 Six Flags Drive, Suite 102, Arlington, TX 76011

Mon - Fri 8a-5p

www.nctcog.org/aging-services

Loan Relief and Financial Coaching - Capital Good Fund

Capital Good Fund helps people fix their finances, through small loans and personalized Financial + Health Coaching. Their mission is to create pathways out of poverty through inclusive financial services.

How to Engage: Call, Email, or online Chat

(866) 584-3651

Email, Loans: loans@capitalgoodfund.org

Email, Coaching:

financialcoaching@capitalgoodfund.org

capitalgoodfund.org

Take Charge America, Non-Profit Financial Education

Personalized guidance for overcoming debt, credit issues, or finding/keeping the housing you need. One free session resulting in an action plan you can use. Additional cost for active ongoing help.

How to Engage: Sign up online or call

(866) 750-9633

www.takechargeamerica.org

American Consumer Credit Counseling

Debt management counseling to reduce interest rates and monthly payments, consolidate credit card bills, reduce debt collector calls. Free counseling session resulting in a budget and an action plan you can use. Additional cost for active ongoing help.

How to Engage: Sign up online or call (800) 769-3571
www.consumercredit.com

SSI Disability Program

The Supplemental Security Income (SSI) program pays benefits to disabled adults and children who have limited income and resources.

Best guide to eligibility and benefits for both adults and children, aside from a visit to the Social Security office, is at www.ssa.gov/ssi/text-intro-ussi.htm

How to Engage: Call for an appointment at the Social Security Office.
(800) 772-1213
3250 Craig Dr., McKinney, TX 75070
Walk-ins anytime during regular business hours but be aware that you may experience long wait times without an appointment.

Food	Pantries, meals programs, food stamps.	
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Minnie's Food Pantry

Food pantry and resale boutique.

How to Engage: Visit (972) 596-0253
651 E. 18th Street, Plano, TX 75074
Wed-Sat 8:30a-11a, closed on 5th Saturdays
www.minniesfoodpantry.org

Other Services Offered: “Minnie’s Resale Boutique” offers Clothing and Household Goods



A Christian Food Pantry

Provides quality food, free of charge, to anyone who qualifies under federal income guidelines.

How to Engage: Call then Visit (972) 578-5730
741 S Sherman St, Richardson, TX 75081
Food Pantry: Mon-Wed 7:30a-1p
www.achristianfoodpantry.org

God's Food Pantry

Food Pantry

How to Engage: Call, visit, online form (972) 633-9777
1896 K Avenue #200, Plano, TX 75074
Tue, Thu, Sat 10a-1p
www.godspantryplano.org/

North Texas Food Bank – Senior Food Assistance/PAN

Provides monthly food packages to low-income senior citizens who meet certain requirements. The box contains a variety of food including: reduced-fat milk, instant non-fat milk, canned meats, peanut butter, canned fruits and vegetables, cheese, rice, pasta, fruit juice and cereal. To sign up, visit a PAN distribution site with all of the required documentation: (1) Photo ID, (2) Proof of Income (i.e. Social Security statement, pension statement, or bank statement), and (3) Proof of Address (i.e. Utility, Water, Phone Bill).

How to Engage: Call for sign-up information (214) 367-3123
3677 Mapleshade Ln, Plano, TX 75075
Mon-Fri 8:30a-4:30p
www.ntfb.org/food-assistance/seniors

Salvation Army – Plano Corps

Bread and sweets available daily in our front office. Our food pantry is available every Monday, Wednesday and Thursday from 10:00am-2:00pm. We provide boxes of grocery items to the community on Fridays at 9:00am. Rental assistance on the FIRST TUESDAY of every month.

Other Services Offered: Rental Assistance, After school child care

How to Engage: Call First
(972) 423-8254

3528 E. 14th St. Plano, TX 75074

www.salvationarmydfw.org/p/locations/plano



Seven Loaves Food Pantry

Provides food and hygiene products to residents of Collin County zip codes. Run by St. Andrew United Methodist Church.

How to Engage: Call for requirements, then visit
(469) 385-1813

1401 Mira Vista Boulevard, Plano, Texas 75093

Hours: Thu 4-6p, Sat 9-11a

Email: info@thestorehousecc.org

www.thestorehousecc.org/seven-loaves-food-pantry

St. Vincent de Paul Food Pantry - St. Mark Conference

Food Pantry

How to Engage: Call; Visit
(972) 423-1877

1100 W. 15th Street, Plano, Texas 75075

Tue 6:45p-7:30p; Sat 8:45a-11a

Women, Infants, and Children (WIC)

A special supplemental food program that provides nutrition education and food benefits for qualifying children and infants, as well as pregnant, breastfeeding, and post-partum women. We also offer breastfeeding support.

How to Engage: Visit or Call
972-633-3360

900 E. Park, Suite 165, Plano, TX 75074

Mon–Thu 8a–7p; Fri 8a–noon

www.collincountytx.gov/healthcare_services/Pages/wic.aspx

Other Services Offered: Healthcare Referrals



Prince of Peace Food Pantry (Plano)

Need not be Catholic or parishioner. No prior sign-up required. Monthly food collection done the first weekend of every month, but food is distributed daily to anyone who stops by Church Office.

How to Engage: Call, or Visit
(972) 380-2100

Mon-Fri 9-5, closed noon to 1:15

5100 West Plano Parkway, Plano, TX 75093

Goods

Clothing, household goods, etc.



Bed Start

Provides no cost furnishing such as beds, dressers, tables, living room furniture, and other home essentials. Delivery can be arranged.

How to Engage: Web site request form.
(no phone listed)

Email: director@bedstart.org

www.bedstart.org

Dallas Furniture Bank

Basic furniture for those in need.

How to Engage: Call, or Online form
(972) 466-0600
Email: office@dallasfurniturebank.org
www.dallasfurniturebank.org

Hope's Door New Beginning Center Resale Store

Thrift store selling items not used by clients. Benefits Hope's Door domestic violence shelter.

How to Engage: Visit store.
(972) 769-0610
2129 W. Parker Rd, Ste. 300, Plano, TX 75023
Monday - Saturday 11:00 am - 6:00 pm
Sunday 12pm – 6pm
www.hdnbc.org/get-involved/resale-store

Joseph's Coat Clothing Closet

Distributes new and gently-used clothing for families at no cost. This program provides an opportunity for our clients to receive clothing for job interviews, school, and special events. Run by St. Andrew United Methodist Church.

How to Engage: Call for requirements, then visit
(469) 385-1813
1401 Mira Vista Boulevard, Plano, Texas 75093
Hours: Thu 4-6p, 3rd Sat 9-11a
Email: info@thestorehousecc.org
www.thestorehousecc.org/josephs-coat

S. M. Wright Beds for Kids

Gives new twin or full bed sets for kids, including frame, box spring, and mattress, but not bedding. Must arrange pickup.

How to Engage:
Client – attend interview, fill out application.
SVdP Advocate – call w/details, if they agree then arrange pickup.
(214) 741-4990
9213 Sovereign Row, Dallas, Texas 75247
www.smwrightfoundation.org/content/beds-for-kids

One Man's Treasure

Clothing and networking opportunities for men recently released from prison.

How to Engage: call, online form, or email
(888) 433-9826
Email: info@onemanstr.org
<https://www.onemanstr.org>

FreeCycle.org

Online resource for persons to give and/or receive usable items rather than send them to the landfill. Items can also be requested.

How to Engage: Online only
www.freecycle.org



Saint Vincent de Paul Pharmacy

SVdP Pharmacy provides free medication to patients in need who meet the following criteria:

- Have no health insurance coverage
- Have proof of residence in the state of Texas
- Income at or below 300% of the Federal Poverty Level
- Have a valid prescription

How to Engage: See website below for details.
(469) 232-9902

5750 Pineland Drive, #280, Dallas, TX 75231

Monday-Friday 8:30am-4:30pm

www.svdpdallas.org/pharmacy

CityBridge Urgent Care Plano

Examples of the types of urgent care issues we consult for: coughs, colds, sore throats, fever, earaches, asthma, infections, minor injuries, lacerations, rashes, etc.

We can also provide the following services based on patient/provider decisions: x-ray, sports physicals, pregnancy tests, select urgent care labs/testing/services.

How to Engage: Call and visit
(972) 972-8930

910 W Parker Rd, #102, Plano, TX 75075

Mon - Thu, 9-4; Fri 10 - 4

www.citybridgeurgentcare.org

Julia's Center for Healthcare

Basic non-emergency medical care. Services include basic medical services, women's clinic, orthopedic, diabetes care, eye clinic, lab services, limited imaging services, chronic medical treatment, and referrals for other services. They do not provide emergency or pregnancy related services, but can provide referrals.

How to Engage: Call
(972) 535-5099

1947 Ave K, Suite A 400, Plano, TX 75074

Tuesday and Thursday, by appointment only

www.juliascenter.com

Collin County Community Health Center

Primary care clinic with a nurse practitioner and a physician's assistant. They can also make external referrals for some situations.

How to Engage: Call

(972) 423-4941

3801 W 15th St, Bldg A, Suite 200, Plano, 75075

8:30a-5p Mon-Fri

Christ's Family Clinic

Provide high-quality health care to the uninsured in an atmosphere of dignity and respect, regardless of race or religion.

How to Engage: Call

(214) 261-9500

6409 Preston Road, Dallas, TX 75205

www.christsfamilyclinic.org

Collin County Health Care Services

Variety of free and low cost medical services for low income and/or uninsured residents. Client will likely be referred to a participating office or clinic depending upon the need.

Services include general/primary medical care, discount prescription cards, immunization, epidemiology, perinatal hepatitis B prevention, tuberculosis, STD/HIV clinic, nutrition education, food benefits, breastfeeding support.

How to Engage: Phone screen, referral, then visit.

(972) 548-5500, or Metro (972) 424-1460 x5500

Varying locations and hours depending on need.

Mailing Address / Admin Office:

825 N. McDonald St., Suite 130, McKinney, TX 75069

Email: hc@collincountytx.gov

www.collincountytx.gov/healthcare_services

Community Health Clinic

A nonprofit community run organization that provides healthcare for the underserved and uninsured families in Collin County.

How to Engage:

Adult Clinic: by appointment only, call first
Children's Walk-in Clinic: Tue 4:15p-6:15p
(972) 547-0606
4510 Medical Center Drive, Suite 204,
McKinney, TX 75069
www.chc-mckinney.com

Community Dental Center of Plano

Non-profit dental center for low income patients.
Medicaid and CHIP accepted.
Reduced copay fees for uninsured patients.

How to Engage: Call to verify eligibility. Then visit.

(972) 633-3380
900 E. Park Blvd #180, Plano, TX 75074
M-F, 8:15 am - 4 pm

Collin College Dental Hygiene Clinic

Educational institution that provides low cost dental hygiene services (cleaning, sealants) to the public.

How to Engage: Call for appointment
(972) 548-6537

www.collin.edu/dentalhygiene/dentalhygieneclinic.html

South Texas Dental, Plano

Reduced cost dental services. Accept Medicaid, CHIP, and most insurance providers. Have pay-as-you-go plans.

How to Engage: Call for appointment
(972) 943-3734

1120 E. Parker Rd. (at Ave K), Plano, TX 75074
www.southtexasdental.com

Texas A&M College of Dentistry (formerly Baylor College of Dentistry)

Reduced cost dental care. See web site or call for costs.
Treatment performed by students and supervised by licensed clinical faculty. Call for a screening to determine if you are a suitable teaching patient, and to schedule your visit.

How to Engage: Call for screening appointment.
(214) 828-8981

3302 Gaston Ave, Dallas, TX 75246
dentistry.tamhsc.edu/patients/index.html

Health Services of North Texas

Low cost primary Medical Care for children and adults. Treatment available for a range of acute and chronic physical, mental and social health conditions such as HIV, infectious diseases, diabetes, COPD, and high blood pressure.

How to Engage: Call, or online form
(800) 974-2437, or (940)-381-1501

www.healthntx.org

Other Services Offered: Mental health, case management.



PediPlace

Non-profit pediatric healthcare practice for children from birth through eighteen years of age who are uninsured or who qualify for Medicaid or CHIP (Children's Health Insurance Program) benefits.

How to Engage: Call

Lewisville: (972) 436-7962
502 S. Old Orchard Lane, #126, Lewisville, 75067
www.pediplace.org

Medicaid, Children's Medicaid, & Children's Health Insurance Program (CHIP)

Medicaid is a government-provided health insurance program designed to help citizens or legal permanent residents of all ages receive health care at a discount or for free when they do not have the resources to afford health care insurance from the private market.

The **Children's Medicaid** program offers low-cost health coverage for children from birth through age 18, including office visits, prescription drugs, dental care, eye exams, glasses, and more.

The **Children's Health Insurance Program (CHIP)** offers low-cost health coverage for children from birth through age 18. It is designed for families who earn too much money to qualify for Medicaid but cannot afford to buy private health coverage. Services include office visits, prescription drugs, dental care, eye exams, glasses, etc.

How to Engage: Call
(972) 562-5832

Health and Human Services benefits office:
901 N McDonald Street, Suite 800
McKinney, TX 75069

hhs.texas.gov/services/health/medicaid-and-chip

Note: there is no local office in Plano for walk-in clients

Medicare

Government sponsored Health insurance for people 65 and over.
Eligible to sign up 3 months before turning 65, or earlier if disabled.

- Texas HHS Medicare Website:
www.hhs.texas.gov/services/health/medicare
- Help with Prescription Plan Costs:
<https://secure.ssa.gov/i1020/start>
- Main Medicare Website: www.medicare.gov

How to Engage: Call, or see online instructions.
Texas Medicare Helpline: (800) 252-9240

Children's Medicare

Children's Medicare is a part of the federally managed Medicare program. Coverage is limited to children who have End Stage Renal Disease requiring dialysis every day or have had a kidney transplant.

Even though the benefit is covered by the Medicare program, application must be done through the Social Security program.

Eligibility information can be found at www.medicare.gov/people-like-me/esrd/children-and-esrd.html

How to Engage: Call for an appointment at the
Social Security Office.

1-800-772-1213

3250 Craig Dr., McKinney, TX 75070

Walk-ins anytime during regular business hours
but be aware that you may experience long
wait times without an appointment.

More information about Children's Medicare:
www.ssa.gov/pubs/EN-05-10026.pdf

Parkland Hospital

Medical aid and hospital care to indigent and needy persons.

IMPORTANT: They extensively advertise "Dallas County residents", however there are examples of others being helped as well. Before engaging with them, be sure you understand whether you are eligible to receive free or discounted care.

How to Engage: Visit

General: (214) 590-8000

Patient Access Center: (214) 266-4000

5200 Harry Hines Blvd, Dallas, Texas 75235

www.parklandhospital.com

Primary Care Clinic of North Texas

A nonprofit healthcare facility that provides medical care to uninsured adults, including office visit, routine blood tests, pap smear tests, screening for Hepatitis, HIV, cholesterol, PSA, etc. They can provide referrals for X-rays, ultrasound, CT and MRI scans priced at or near Medicare rates. Generic drugs at discounted prices made available through local pharmacies

How to Engage: Call to discuss your need. Then visit.

(972) 596-6005 (Plano Clinic)
3900 American Drive, #201, Plano, Texas 75075
Mon–Fri: 8:30a–5p, except noon to 1 for lunch
Saturday: 8:00 AM – 12:00 PM
www.primarycareclinic.org

Wellness Center for Older Adults (WCOA)

Free or low-cost services covering basic preventive health services, low cost lab work, durable medical equipment, help with Medicare/Medicaid, counseling for seniors and caregivers, and social services. Also, post-surgery/illness help with transportation, companionship, light housekeeping and errands. Located in the Sam Johnson Recreation Center.

Other Services Offered: Transportation assistance, advocacy, counseling, recreation center.

How to Engage: Call for appointment
(972) 953-7669
401 West 16th St, #600, Plano TX 75075
Mon-Fri 9a-4p
Email: info@wellctr.org
www.wellnesscenteronline.org



Project Access - Collin County

Coordinates a network of volunteer physicians and other health care providers, making it easier for them to donate care to the low-income uninsured in our communities. Their ability to treat needs depends on having qualified volunteer doctors. This is Collin County's answer to not having a public hospital.

How to Engage: Call, (469) 365-0772
6101 Frisco Square Blvd, 2nd Floor, Frisco, 75034
Mon-Fri 9a – 5p
Email: paccinfo@pacollin.org
www.pacollin.org

Agape Clinic

Various low-cost or free medical services for the uninsured. Clinic operates by appointment on weekdays, but walk-ins will be seen if possible based on the need and available qualified staff. Saturday is an open clinic providing non-specialty services with patients seen on a first-come first-served basis.

How to Engage: Call for client requirements and appointment
(972) 707-7782
4104 Junius Street, Dallas, Texas 75246
www.theagapeclinic.org

St. Vincent de Paul Pharmacy

Free pharmacy serving those with valid prescriptions, no health insurance, household income at or below twice the federal poverty level, and who live in one of the following Texas counties: Collin, Dallas, Ellis, Fannin, Grayson, Hunt, Kaufman, Navarro, Rockwall.

How to Engage: Call or fill out online forms.
(469) 232-9902
Mon-Fri 9a-2p
www.svdpdallas.org/pharmacy

RX Outreach

Non-profit mail order pharmacy providing for reduced price drugs. Patients can be on Medicare, Medicaid, other insurance or have not insurance at all. Eligibility is based upon income level.

How to Engage: Call or enroll online. Web site describes eligibility criteria.
(888) 796-1234
Rx Outreach Inc., 3171 Riverport Tech Center Drive, Maryland Heights, MO 63043
www.rxoutreach.org

Dallas Hearing Foundation

The foundation's mission is to provide medical and surgical treatment, hearing technologies, speech and hearing rehabilitation, and educational support to those who are in financial need

How to Engage: Call or online form.
(972) 424-7711
7777 Forest Lane, Dallas, Texas 75230
dallashearingfoundation.org

Center for Vision Health

Low-cost eye exams, glaucoma testing, and a pair of prescription eyeglasses for children (age 5-18) and adults (19 and older). For more information, please call 214-828-9900.

How to Engage: Call.
(214) 828-9900
5442 La Sierra Drive, Dallas, Texas 75231
centerforvisionhealth.org

Housing

Hotels, section 8/subsidized, low cost housing, assisted living, housing search, eviction, home repair.



Affordable Housing Online

Online resource listing affordable housing options by city. Includes helpful information for housing program waiting lists, income requirements for assistance, and [Coronavirus resources](#) for low income households.

How to Engage: See Online List & Info at:
affordablehousingonline.com/housing-search/Texas/Plano

Plano Housing Authority

Administers housing programs for elderly people, disabled people and those with low incomes (e.g. Section B Housing & Public Housing). They keep a waiting list, but the waiting lists are not always open.

How to Engage: Call
(972) 423-4928
1740 G Ave, Plano TX 75074
Monday – Thursday, 8:00am – 6:30pm
www.planoha.org
Available section 8 housing lists:
www.gosection8.com

Catholic Housing Initiative (CHI)

Safe, affordable housing for vulnerable seniors and families, as well as the homeless. 768 units of affordable, service enriched senior and family housing at six sites in Dallas, Coppell, Carrollton, and Mesquite. We offer various ways to make the rental fit your budget. Call or visit the web site for more information.

How to Engage: Call, or use the online form on the "Contact Us" page
(972) 387-9100 x239
5429 LBJ Freeway, #500, Dallas, Texas 75240
chidallas.org

North Texas Fair Housing Center

Actively support and promote fair housing through education and advocacy to ensure that all persons have the opportunity to secure the housing they desire and can afford, without discrimination based on their race, color, religion, gender, national origin, familial status, disability or other characteristics protected by law.

How to Engage: Call, or use the online form on the "Ask a Question" page
(469) 941-0375
8625 King George Dr. #130, Dallas, TX 75235
Mon-Fri, 9am – 5pm
<http://www.northtexasfairhousing.org>

Low Income Housing in Plano

- Garden Gate Apartments, 1201 Legacy Drive, Plano, TX 75023, (972) 527-1430
- For Seniors:
 - Country Lane, Grand Texan and Grand Reserve: Affordable senior housing. Income restrictions for 1 person, or 2 people. Accepts Section 8. 2401 Country View Lane, McKinney. www.countrylaneseniors.com
 - Evergreen at Plano Senior Living: 600 Independence Pkwy, Plano, Texas 75075. (972) 596-3900. www.evergreenplano.com
 - Plano Community Homes, East and West Plano Campuses. (972) 423-5068. planocommunityhome.org
 - Plaza at Chase Oaks Senior Living (55+), 7100 Chase Oaks Blvd, Plano, Texas 75025. (972) 243-4205. www.plazaatchaseoaks.com
 - Savannah at Gateway, Senior community (55+): Studio, One and Two bedroom floor plans. Max 2 Pets with additional deposit. 401 N. Shiloh Road, Plano, TX 75074. (972) 728-3995. www.savannahplano.com
 - Tuscany Villas, Senior Living (55+): 7112 Chase Oaks Blvd, Plano, Texas 75025. (214) 750-8845. www.tuscanyvillasplano.net

St. Jude Center

Run by the Catholic Housing Initiative, the St. Jude Center assists in getting the homeless housed and positioned for independence.

How to Engage: Call
(866) 223-7500

www.ccdallas.org/need-help/st-jude-center/

Plano Community Homes

Communities serving low-income persons 62 and older, and those who require the features of our accessible units. Includes Section 8 and HUD 202 Project Rental Assistance Project (PRAC).

How to Engage: Call
(972) 423-6058
1612 Ave L., Plano, Texas 75074

Volunteers of America

- Affordable housing for seniors and the disabled
- Community re-entry services for those recently released from prison
- Services and housing for adults with intellectual and developmental disabilities

Other Services Offered: Advocacy, Employment, Counseling, Education.

How to Engage: Call
(817) 529-7300
Email: info@voatx.org
www.voatx.org



Foundation Communities / Peters Colony

Affordable housing and free on-site support services such as afterschool programs for kids, health-care services, financial counseling, savings programs, free tax prep, etc.

How to Engage: Call
(972) 492-1515
Email: peterscolonymanager@foundcom.org
1810 E Peters Colony Rd, Carrollton, TX 75007
foundcom.org

Other Services Offered: Financial; Healthcare; Personal;



CoAbode

Connects a mom in need of a house with another mom in need. You get to know each other and search for a home to share. Founded on the principle that two single moms raising children together can afford a better home in a better school district, can lighten the load of parenting and childcare, and enhance their economic opportunities.

How to Engage: Sign up online; search for other members in your area.
www.CoAbode.org

For more information, use the online contact form on their [Contact-Us page](#).

Shared Housing Center

Provides and facilitates affordable housing options. They offer two basic services: (1) Homeshare, a Dallas countywide program to match individuals who have more housing than they need with people and/or families in need of housing, and (2) a group residence supplemented by supportive services to help foster independence.

How to Engage: Call; online Contact Us form; application.
(214) 821.8510
Email: info@sharedhousing.org
402 N. Good Latimer Expwy., Dallas, TX 75204
www.sharedhousing.org

HUD Affordable Apartment Search

Search tool for finding subsidized apartments.

How to Engage: Web search
apps.hud.gov/apps/section8/step2.cfm?state=TX%2CTexas

The StewPot

Urgent and long-term casework assistance to the homeless and at-risk families; Also provide services to help obtain legal ID and documentation required for obtaining housing.

How to Engage: Call or visit.
(214) 746-2785
Email: info@thestewpot.org
1835 Young St., Dallas, TX 75201
thestewpot.org

Other Services Offered: Food/Meals, Advocacy, job assistance.



Texas Offenders Re-entry Initiative

12 month prisoner reentry case management program to help with Employment, Education, Housing, Healthcare, Family Reunification, and Spiritual Guidance.

How to Engage: Call.
(214) 941-1325 ext. 101
Email: tori@tdjakes.org
medc-tori.org

Other Services Offered: Advocacy, Employment, Family counseling, Education, Healthcare.



Housing Forward

Advocacy to help with housing, housing vouchers, security deposits, furniture, and other basic needs.

How to Engage: Call.
(888) 411-6802 or (972) 638-5600
2904 Floyd St., Dallas, TX 75204
Email: info@housingforwardntx.org
housingforwardntx.org

Plain-O-Helpers (Plano Helpers)

Helps with safety-related home maintenance and repairs for seniors, age 55 and older, and handicapped clients in Plano or the Plano Independent School District as well as all members of sponsoring churches who live outside the normal service area.

How to Engage: Call or Online form
(469) 366-4286
Email: PlainOHelpers@gmail.com
www.Plain-O-helpers.org

Shelters

Temporary Shelters, including homeless, emergency, transitional living, etc. Often include



Agape Resource & Assistance Center

Provide critical Housing and Life Skills that empower women, with or without children, to transform from homelessness, crisis and poverty to self-sustaining, fulfilling lives.

Other Services Offered: Counseling, life skills coaching, budget coaching.

How to Engage: Call, email, or online form (469) 814-0453

www.hope4agape.com



Dallas Life

Homeless recovery program for men, women and children. The program is a step-by-step process for getting from homeless to self-sufficiency.

Other Services Offered: Food, Shelter.

How to Engage: Call or visit web site (214) 421-1380

www.dallaslife.org



Family Gateway

Providing Families with housing and services designed to restore stability and self-sufficiency. To be eligible, a family must have at least one child under the age of 18.

Other Services Offered: work readiness service, life skills, financial literacy, parenting education, and self-care. After-school and summer programming consisting of tutoring, mentoring, homework assistance, and recreational and enrichment activities for children.

How to Engage: Call [214-823-4500 ext. 201](tel:214-823-4500) or email intake@familygateway.org for apt. interview

Monday through Friday from 8:00 am to 4:30 pm



Housing Crisis Center

We provide services designed to prevent homelessness, housing programs that give safety and shelter to those who need our help, and supportive services to our clients to help them address the issues that led contributed to them becoming homeless.

Other Services Offered: Housing Crisis Hotline and Free Legal Clinic

How to Engage: Call (214) 828-4244 9:00 am to 5 pm Monday through Friday

www.hccdallas.org/



Mater Filius Dallas Pregnancy Support

Provisional residence to pregnant women who find themselves without any other means of support.

How to Engage: Call or email (972) 836-9378

Email: info@materfiliusdallas.org
<https://www.materfiliusdallas.org/>

Family Promise of Collin County, Inc.

Network of religious communities offering their properties to families with children as temporary shelter, with transportation from/to each morning/evening.

Other Services Offered: food, homeless support services, homeless advocacy, and education.

How to Engage: Call, or online form. (972) 442-6966

www.familypromiseofcollincounty.org



The Family Place

The Family Place empowers victims of family violence by providing safe housing, counseling and skills that create independence while building community engagement and advocating for social change to stop family violence.

Other Services Offered: Meals, clothing, basic needs, resale shop, counseling, advocacy.

How to Engage: Call
24-hour Crisis Hotline: (214) 941-1991
Main Number: 214-559-2170
www.familyplace.org



Safe Haven Homes (shelter)

Homeless program that helps willing people regain their independence. Provides a no cost, secure and clean place to live, with food, clothing, and other basic needs.

How to Engage: Call
(972) 375-7179
3622 S. Tyler St, Dallas, TX 75224
www.safehavenhomes.org

The Samaritan Inn

Homeless program that helps willing people regain their independence. Provides, at no cost, a secure and clean place to live. Experienced case workers assess each resident and his/her needs to develop an individual program plan with a goal of independence.

Other Services Offered: Meals, Counseling.

How to Engage: Intake Interviews, 7d/wk 11a-2p
(972) 542-5302
1710 N. McDonald St., McKinney, TX 75071
Email: Info@thesamaritaninn.org
www.saminn.org



Austin Street Center

Emergency shelter serving men 45+ and women 18+ with shelter, basic needs, and case workers to help clients transition to independence. Programs include:

- Work Readiness/jobs training
- Transition to permanent housing, including financial literacy
- Veteran's programs
- Substance abuse support
- Women's support
- Spiritual support: Churches provide interdenominational services

Other Services Offered: Meals, counseling, advocacy.

How to Engage: Call, or online form
(214) 428-4242
2929 Hickory Street, Dallas, TX 75226
www.austinstreet.org



Union Gospel Mission - Center of Hope Women/Children Shelter

Faith-based homeless shelter providing food, beds and clothing to the homeless women and children in Dallas County. ID Required: Valid Government photo ID. A birth certificate is required for each child seeking shelter

Other Services Offered: Meals, Counseling/Life Skills, Medical Clinic.

How to Engage: Call or just show up
(214) 638-2988
4815 Cass Street, Dallas, Texas 75235
Intake: Mon-Fri, 9:30a-noon and 1p-4p Saturday,
Sunday and holidays from 10a to 2p
ugmdallas.org/shelter-intake



Union Gospel Mission - Calvert Place Men's Shelter

Serves adult homeless men age 18+, offering meals, bed, clothing, showers, health clinic and daily chapel service to as many as 335 homeless men. ID Required: Any government/state issued identification containing photo and name, plus social security card or facsimile. (One week grace period for no id.)

Other Services Offered: Meals, Counseling/Life Skills, Health Clinic.

How to Engage: Call or just show up
(214) 637-6117
The Bridge, 1818 Corsicana St., Dallas, 75201
Intake: Mon-Sun, 3p-5p. First time residents
need to be in line by 4 p.m.
ugmdallas.org/shelter-intake



Senior Living Specialists

Assists families who are in need of senior care and housing resources. If you were to buy a home, you would hire a Realtor. If you need to learn about the many types of senior housing, in home care, hospice or rehab, you would call Senior Living Specialists. Our service and presentations are FREE to families and local businesses.

How to Engage: Call
(214) 929-5055, or (214) 995-8122
Email: paul@seniorlivingspecialists.com, or
donna@seniorlivingspecialists.com
www.seniorlivingspecialists.com

Emily's Place

Housing ministry based on a 24 month stay commitment, including classes (some mandatory) covering topics such as life and job skills, financial training, parenting, etiquette, and addiction.

How to Engage: Call
(972) 424-7775
Email: iconley@emilysplacetx.org
www.emilysplacetx.org

Genesis Women's Shelter

Shelter for women and their children suffering from domestic violence. Services Provided: Emergency Shelter, Transitional housing, Domestic violence counseling, Individual and group therapy, Children's play therapy, Teen Counseling, Parenting classes, Legal services and a Thrift store for women and children.

Other Services Offered: Advocacy, housing, legal services, thrift store

How to Engage: Call
24-hour Hotline: (214) 946-4357
Counseling: (214) 389-7700
www.genesisshelter.org



River of Life Homes

Providing emergency shelter, counseling, and transitional housing for women and children victims of domestic violence.

How to Engage: Call
(214) 886-3563
207 N St Johns Dr., Richardson, TX 75081
www.riveroflifehomes.org

City House

Emergency shelter, transitional living program, and outpatient counseling for children 0-21 yrs. who have been abused, neglected, or are homeless.

Other Services Offered: Meals, counseling

How to Engage: Call
(972) 424-4626
Admin Office: 901 18th Street, Plano, TX 75074
www.cityhouse.org



Promise House (at-risk youth)

Provides shelter, food, clothing, counseling, educational services, and transitional housing, for homeless, runaway, pregnant, and at-risk youth.

How to Engage: Call
(866) 941-8578
Emergency Youth Shelter: 224 W. Page Ave,
Dallas, 75208
www.promisehouse.org

Kyle's Place - Teen Shelter, run by Journey to Dream

Shelter and 24-hour care for high school students without a home with food, clothing, medical care, and support services.

How to Engage: call
(972) 317-3935
Email: jillian@journeytodream.com
250 N. Mill Street, #2, Lewisville, TX 75057

Elevate North Texas Youth Shelter

Provides emergency shelter to young adults ages 18-24, and can help with referrals for other youth as well. Put them up in an extended stay hotel room or a trusted host family home while working toward transitional living or reconnect with family/ friends.

How to Engage: Call, or online form
(214) 556-5916
Email: info@elevatentx.org

StreetSide Showers

A mobile service to provide showers and personal hygiene to the homeless.

How to Engage: Go Tuesdays, 3pm - 5pm
901 18th St, Plano, TX 75074 (City House)
(214) 842-3132
streetsideshowers.com

Plano Overnight Warming Station (POWS)

Short-term emergency overnight housing only during dangerously cold, wet, and/or windy nights, to prevent injury or death from exposure to the elements. Transportation available.

How to Engage: Call
(214) 988-9434
planows.org

Salvation Army Plano Cooling Station

Daytime indoor cooling stations on days of extreme heat indexes.

How to Engage: Call
972-423-8254
3528 14th Street, Plano, TX 75074
planows.org

Information

Agencies that only provide information and references.



Your Texas Benefits, and 2-1-1 Texas

Texas Health & Human Services run website to centralize and manage various Texas benefits programs including:

- SNAP Food benefits (aka food stamps)
- TANF (Temporary Assistance for Needy Families), formerly known as Aid to Families with Dependent Children
- Medical programs
- Various health care options for young adults and families
- Disaster assistance, family violence, etc.

How to Engage: Call or Visit the website below to learn about various benefits managed by Texas Health & Human Services.
2-1-1, or (877) 541-7905
www.YourTexasBenefits.com
www.211texas.org

Collin County Cares

Directory of human services for Collin County. Sponsored by Texas Health Presbyterian Hospital and the Assistance Center of Collin County.

How to Engage: Online (no phone)
www.collincares.org

Need Help Paying Bills


List of national, state and local programs that provide assistance in paying bills and managing finances.

How to Engage: Online (no phone)
Email: info@needhelppayingbills.com
www.needhelppayingbills.com/html/texas_assistance_programs.html

Texas Department of Aging and Disability

DADS Services for People with Medical or Physical Disabilities, For People with Intellectual or Developmental Disabilities, For Older Adults, For Caregivers Who Need a Break.

How to Engage: Call 1-800-252-9240 for 60+ Assistance for disabled 1-855-937-2372,
www.thehotline.org

Personal	Parenting, family counseling, youth programs, child abuse, domestic violence/abuse, mental health, suicide prevention.	
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National Domestic Violence Hotline

Our expert advocates are available 24/7 to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship.

How to Engage: Call
(800) 799-7233
www.thehotline.org

Hope's Door New Beginning Center

Hope's Door offers emergency shelter, housing, counseling, and legal advocacy to individuals and families affected by domestic violence. Our services are designed to help everyone in a family who is affected - from victim to abuser.

How to Engage: Call, or online contact form.
Crisis hotline: (972) 276-0057
Info: (972) 422-2911
860 F Ave, Suite 100, Plano, TX 75074
www.hdnbc.org

Christian Works for Children

Whole-Family Counseling, Grief Counseling for ages 5-18, Relationship Counseling. Formerly Christian Services of the Southwest.

How to Engage: Call and/or Visit
(972) 960-9981
5440 Harvest Hill Rd #140, Dallas, TX 75230
M-F 9am-5pm
www.christian-works.org

LifePath Systems

Help individuals and their families dealing with mental illnesses, intellectual disabilities and developmental delays from early childhood to adult.

Services Include early childhood intervention (ECI), behavioral health, intellectual & developmental disabilities.

How to Engage: Call to discuss need; they will direct you to call or visit one of various clinics in the area.
(972) 562-0190
Various clinics serving various needs in McKinney, Allen, Plano, and Frisco
www.lifepathsystems.org

Catholic Charities of Dallas

Catholic Charities provides a wide range of services:

- Food & Diaper Pantry
- Pregnancy & Adoption, School Readiness, etc.
- Financial Educational & Employment
- Immigration and Legal Services
- Refugee Services (Cash Assistance, furniture needs, etc.)

Other Services Offered: Advocacy, financial education, employment assistance, legal immigrant assistance, refugee assistance.

How to Engage: Call, or use online form (866) 223-7500

1421 W Mockingbird Ln, Dallas, TX 75247

www.ccdallas.org

Go to website “About > Contact Us” link for phone numbers of various departments



Texas Muslim Women's Foundation

Engage all members of the community – women, men, seniors, families and youth – in our programs, which provide social services, leadership skills for youth, educational programs, and interfaith outreach.

Other Services Offered: Advocacy, financial assistance

How to Engage: Call, or online form

Domestic Violence Hotline: (972) 880-4192

Office: (469) 467-6241

www.tmwf.org



The Turning Point Rape Crisis Center

Provides counseling, education and advocacy for those impacted by sexual assault. All services are free including:

- 24x7 crisis hotline
- 24x7 hospital accompaniment and emotional support including liaison between survivor, family, law enforcement and hospital
- Legal advocacy relating to reporting options and restraining orders, etc.
- Educational programs relating to bullying, sexual harassment, and sexual violence

How to Engage: Call the 24 hour crisis hotline: (800) 886-7273.

Walk-in services Monday thru Friday, 9 AM to 5 PM

The Turning Point Rape Crisis Center

3325 Silverstone Drive

Plano, TX 75023

www.theturningpoint.org

Children's Advocacy Center of Collin County

Provide safety, healing, and justice for children victimized by abuse or neglect. Also see below for Rainbow Room details.

Other Services Offered: immediate access to new clothing, shoes, hygiene products, and baby items to qualifying children & families.

How to Engage: Call

(972) 633.6600

2205 Los Rios Blvd., Plano, TX 75074

www.caccollincounty.org



Project Hope

A grace-filled program of mentorship, training, education, and hope to women who are in cycles of poverty and dependence. While in this program each woman will have established personal growth plans, a mentor to help them reach goals, and be given help to become self-sufficient and improve the lives of their families.

How to Engage: Call

(469) 385-1824, Deborah Hill

1401 Mira Vista Boulevard, Plano, Texas 75093

www.thestorehousecc.org/project-hope

Transportation

Car repair, transportation options.



DART Discount GoPass Tap Card

DART 50% discount for qualifying participants in various federal assistance programs.

How to Engage: Register online or via phone (972) 482-6491

<https://www.dart.org/fare/general-fares-and-overview/discount-gopass-tap-card>

DART Rides

A transportation program for residents of Plano, Carrollton and Rowlett that are age 65 or over OR have a certified disability. See the web site for details, costs, and limitations.

How to Engage: Enroll online or via mail dart.org/riding/dartrides.asp

DART Paratransit

An origin-to-destination, door-to-door public transportation service for people with disabilities who are unable to use DART's fixed-route buses or trains.

How to Engage: See web for information dart.org/guide/transit-and-use/paratransit-services

Medicaid Medical Transportation Program

Nonemergency medical transportation services for a Medicaid beneficiary or their child, including rides to doctor, dentist, hospital, drug store or any place that provides covered health care services. Services may include gas money to use your own vehicle to reach your medical services.

How to Engage: Call at least 5 days before your appointment if the destination is out of county, or 2 days within your county.

877-633-8747 (877-MED- TRIP)

<https://www.hhs.texas.gov/services/health/medicaid-chip/medicaid-chip-members/medical-transportation-program>

MasterTech Autocare

MasterTech Autocare is a full-service auto maintenance and repair center. They offer an auto services discount for those being helped by SVdP.

How to Engage: Call for appointment (972) 578-1841

900 W 15th St # B, Plano, TX 75075

<https://mastertechplano.com>

God's Wheels Vehicle Program (Family Promise of Collin County)

God's Wheels secures dependable cars for those in need, as well as assistance with Maintenance and gas. Priority is given to current Family Promise guests, but non-guests may receive assistance depending on availability.

How to Engage:

Call (972) 442-6966 for more information.

<https://www.familypromiseofcollincounty.org/gods-wheels-program>

On the Road Lending

Vehicle selection assistance and long-term financial mentoring to help provide a way for low-income individuals to overcome transportation barriers so they can get to work, lead a healthier life, and avoid predatory lending. We help people improve their credit and purchase fuel-efficient, reliable cars, financing them ourselves with a low-cost loan.

How to Engage: Call

(214) 226-2542

email: info@ontheroadlending.org

1305 Wycliff Avenue, # 140, Dallas, TX 75207

ontheroadlending.org

Spokes for Folks

Refurbishes donated bicycles and gives them to children and adults who otherwise couldn't afford one.

How to Engage: Call or visit.
(520) 477-6537
8901 Chancellor Row, Dallas, TX 75247
www.spokesforfolks.org

ReCycles McKinney

Refurbish used bicycles and provides them free of charge to those in need in Collin County

How to Engage: Call
(972) 529-4958

Misc/Other

Eviction assistance, legal help, education, child care, senior resources, other crisis agencies, etc.



Legal Aid of NW Texas

Provides free legal assistance to low-income persons on non-criminal civil law matters.

Topics include eviction, family law, wills & estates, landlord/tenant cases, public benefits, federal tax and real property matters.

How to Engage: Call.
(972) 542-9405 or (800) 906-3045
Evictions: 855-548-8457
Legal Aid of Northwest Texas
901 N. McDonald Street, Suite. 702
McKinney, TX 75069
www.lanwt.org

CitySquare Legal Action Works (LAW)

LAW provides legal services to low-income families who could not otherwise afford legal representation to handle evictions and family crises. Fees are based on a sliding scale for those who do not make enough to pay for traditional legal services.

How to Engage: Call to determine eligibility and availability of services.
(214) 827-1000
www.citysquare.org/law/

Light of Hope Immigration Law Center (ILC)

Advocate for Family Reunification by serving low-income families who face immigration challenges. Lower fees than typical immigration lawyers. Also provide citizenship classes and "welcome kits" including basic necessities such as toiletries, baby-care items, clothing, blankets, etc.

Other Services Offered: Thrift Store

How to Engage: Call or visit to determine if they can help; Arrange an appointment.
(469) 229-0590
1339 19th St., Plano, TX 75074
Email: ggranados@lohimmigration.org
www.lohimmigration.org



Allen Legal Clinic

Legal aid intake clinic. Applicants interviewed on a first-come, first-served basis and screened for income eligibility. Types of cases commonly seen are evictions, landlord/tenant, employment matters, estate planning, tax issues, divorce and domestic violence, debt collection, driver license reinstatement, and public benefits.

How to Engage: Check web page for schedule, and then visit at the scheduled day/time.
Second Thursday of each month.
www.firstallen.org/events/legal-aid-clinic/

VNA Private Care Services, In-Home Senior or Recovery Care

Empowers individuals to age, or recover, at home. Services include bathing assistance, meal prep, dementia care, housekeeping, transportation, and companionship.

How to Engage: Call
(800) 225-5862
<https://www.vnatexas.org>

Child Care Program, Service of the Texas Workforce Commission

The child care services program subsidizes child care for low-income families, promoting long-term self-sufficiency by enabling parents to work or attend workforce training or education activities. It also educates parents about the availability of quality child care, which enhances children's early learning.

How to Engage: Call Plano Texas Workforce Solutions office, Mon-Fri 8am-5pm (469) 229-0099
1101 Resource Drive, Plano, TX 75074
www.twc.state.tx.us/students/child-care-program

Other Resource Lists

- FindHelp.org – Enter your zip code and select a category for your need. <https://www.findhelp.org/>
- N. Dallas Shared Ministries Emergency Assistance Guide (PDF File). Go to <https://www.ndsm.org/>, click “Who We Are”, and then “Resource Materials”

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SVdP Mini Loan Program

MINI LOAN PROGRAM

Payday/Title loans conversions
\$500-\$4,000

Emergency Loans \$500-\$2,500

3% APR
12 month loan term



WORKING TOGETHER

Pay off predatory loan

Debt recovery

Emergency loan

Savings



NO FEES

Response within 48hrs of your
inquiry

Loan closing within 2-3 weeks

**You work hard but still struggle to pay
your bills because of payday and/or
auto-title loan payments**

**In need of a loan due to an emergency
car repair or apt deposit.**

WE CAN HELP.

Qualifications

- Source of Income
- Have a checking account or qualifying debit card account
- Agree to electronic funds transfer

Added Benefits

- Savings account
- Financial coaching

*Certificate of completion awarded when
your loan is paid off along with \$50
deposited into savings account.*

We're Here to Help

For more information please contact:

Society of St. Vincent de Paul
of North Texas

helpme@svdpdallas.org

Call:

214 520 0650 x 124



Mini Loan Program

svdpdallas.org

Our mission is to provide you
with an innovative, holistic end-
to-end process providing relief
from predatory lenders.

The Society partners with you
to convert your predatory
loan(s) into a low-interest loan
or provide you with an
emergency loan for a period of
one year.

This Program assists you in
ending the cycle of debt.